Melanie A. Vincent

Reference, Instruction, & Archives Librarian Assistant Professor of Library and Information Science Georgia Highlands College, University System of Georgia mvincent@highlands.edu

Professional Experience

University System of Georgia https://ecampus.usg.edu/ Answer online reference questions through chat, discussion boards, and email **Reference, Instruction, & Archives Librarian** Assistant Professor of Library and Information Science 2017 – Present - Georgia Highlands College https://www.highlands.edu -Liaison to the School of Health Sciences Previous liaison to Schools of Humanities and STEM Develop and teach information literacy one-shots and credit courses Organize and process materials for archives Manage archives assistant

- Digitize archives materials and maintain website
- Assist patrons with through research consultation
- Create resources (videos, handouts, activities, etc.) to assist student learning

Credit-Teaching Experience:

eCampus Embedded Librarian

| • | GHHU 2901 - | Online Research f | or College | Students |
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Committee Work:

- January 2023 February 2023: Hiring Committee Instruction, Digital Literacy, and Engagement Librarian – Chair
- August 2022 Present: Curriculum Committee Member
- June 2021: Hiring Committee Reference & Instruction Librarian Chair
- August 2020-July 2022: GHC Faculty Senate Senator
- March 2020: Hiring Committee Senior Tutor Chair
- May 2019: Present Information Literacy Working Group Member
 - Implemented division liaisons

2018 – Present Remote

Rome, GA

Summer 2020 Spring 2022 Fall 2022

- o Created information literacy objectives and assessment tool for GHC libraries
- Created new peer review process for librarian instruction
- Create asynchronous information literacy modules
- February 2019 Summer 2020: Faculty Handbook Committee Member
- November 2018: Hiring Committee Floyd Campus Librarian Chair
- August 2018 Spring 2022: Institutional Effectiveness Committee Member
 - A-Team Member
 - Review student learning objectives and assessment across GHC courses
 - Create new general education course competencies
 - Served as co-facilitator for the Digital & Information Literacy Competency
- August 2018: Hiring Committee Cartersville Campus Librarian Member
- February 2018 February 2019: Rank, Promotion, & Tenure Ad-Hoc Committee Member
 - o Assist in creation of rank, tenure, and promotion documents

Community Outreach:

- 4/12/19 Volunteer Judge GHC 9th Annual Speech Competition
- 3/1/19 Volunteer Judge 6AAAA Literary Meet
- 4/13/18 Volunteer Judge GHC 8th Annual Speech Competition
- 1/26/18 Volunteer Judge NWGA Student Technology Competition

Key Skills Gained:

- Information Literacy Instruction
- Reference (online and face-to-face)
- Building LibGuides
- Customer Service
- Archives Processing and Digitization
- Creating asynchronous instructional modules

Software/Program Knowledge:

- ALMA
- Library H3LP
- SpringShare Products
- D2L (BrightSpace)
- HelpOnClick
- Microsoft 365
- Zoom
- Blackboard
- Omeka
- GoogleSites

Canva

Intern

- -Sequoyah Regional Library System
- http://www.sequoyahregionallibrary.org/ -
 - Provided computer literacy support
 - Assisted patrons through reader's advisory services
 - Provided circulation desk services
 - Provided reference services

Key Skills Gained:

- Reader's advisory
- Reference skills
- Customer service

Page

- Bartow County Library System
- http://www.bartowlibraryonline.org/
 - Organized collections
 - Assisted patrons in locating materials

Advanced Processing Assistant

- **Berry College Archive** -
- http://www.berry.edu/library/archives/ -
 - Processed new materials
 - Assisted patrons and archivist with research
 - Created marketing materials for website
 - Managed project to digitize oral histories
 - Represented Berry College Archives on Team Development Committee
 - Assisted in training new student workers

Related Work Experience

English Tutor

- Georgia Highlands College
- https://sites.highlands.edu/tutorial-center/ -
 - Tutored students on writing, grammar, and citation styles
 - Instructed classes on MLA and the writing process
 - Instructed students in grammar and literature

2014 - 2015

2015 - 2017 Cartersville, GA

2016-2017

Spring 2017 Woodstock, GA

Cartersville, GA

Rome, GA

Created MLA resources for student use

Education

Berry College – Rome, GA

| • | Bache | elor of Arts | 2015 |
|---|-------|----------------------------|------|
| | 0 | Major: English- Literature | |
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Minor: History

University of Alabama Tuscaloosa, AL

| Master of Library and Information Studies | 2017 |
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| | Master of Library and Information Studies |

- Key Achievements:
 - Assisted in evaluating the University of Alabama Library School's internship program in preparation for reaccreditation

In Progress

Completed a website usability study for Compro Technologies

Clayton State University – Morrow, GA

Master of Archival Studies

Presentations:

 9/2022 – Designing Great Research Assignments – Center of Excellence for Teaching & Learning

Co-Presented with Susanna Smith

- 6/24/22 Taking AIM: Creating Asynchronous Interactive Modules for Library Instruction (pt. 2) – Georgia Library Instruction, Teaching, and Reference Conference
 - Co-Presented with Caroline Evergreen and Susanna Smith
- 5/7/21 Taking AIM: Creating Asynchronous Interactive Modules for Library Instruction (pt. 1) – Best Practices in Teaching Symposium
 - \circ $\,$ Co-Presented with Marla Means and Susanna Smith $\,$
- 3/26/21 Assessing the One-Shot: Creating a Holistic Assessment Program for Information Literacy – Georgia International Conference of Information Literacy
 - Co-Presented with Marla Means and Susanna Smith
- 11/13/20 Resurrecting the Archives Society of Georgia Archivists
 - Co-Presented with Kristina Lang and Danielle Griesemer
- 7/2020 -Information Literacy Center for Excellence in Teaching & Learning

 Co-Presented with Marla Means
- 4/2020 How to Record Your Lecture Webinars Center for Excellence for Teaching & Learning
- 3/2020 Zoom, QuickTime, and Captions Center for Excellence for Teaching & Learning

- 2/2020 APA 6th to 7th Transition Workshop Center for Excellence for Teaching & Learning
 - o Co-Presented with Marla Means & Susanna Smith
- 4/13/16 What do Net Neutrality and Open Access Mean for Small Libraries Alabama Library Association
 - Co-Presented with Jennifer Baugh

Professional Organizations:

- Society of American Archivist (SAA)
 - o Member since 2021
- Society of Georgia Archivist (SGA)
 - o Member since 2021
- American Librarian Association (ALA)
 - Member from 2018- 2019
- Association of Colleges & Research Libraries (ACRL)
 - Member since from 2018 2019
- Georgia Library Association (GLA)
 - Member from 2017 2019

Professional Development:

- 10/26/22 1-/28/22 Annual Meeting Society of Georgia Archivist
- 11/2/21 11/5/21 Transparency in Learning and Teaching Lab GHC Center for Teaching & Learning (CETL)
- 10/19/21 Copyright, Our Problematic Friend: Problems with Copyright and What You
 Can Do About Them Society of Georgia Archivist Workshop
- 10/20/21 10/22/21 Annual Meeting Society of Georgia Archivist
- 10/5/21 -10/08/21 **Media Accessibility Lab** CETL
- 9/7/21 9/10/21 Document Accessibility Lab CETL
- 8/10/21 -8/11/21 New Faculty Academy Orientation CETL
- 3/26/21 Georgia International Conference for Information Literacy CETL
- 11/11/20 11/13/ 20 Society of Georgia Archivists Annual Meeting
- 5/26/20 5/30/20 Course Delivery Workshop -CETL
- 5/11/20 5/15/20 **Course Design Workshop** -CETL
- 2/20/20 2/22/20 GICOIL Information Literacy Conference
- 12/18/19 Librarian In-Service CETL
- 4/19/19 GHC Assessment Day GHC Faculty
- 4/11/19 **Providing Telephone Customer Service** Skill Soft
- 9/24/18 Accessibility by Design: Introduction Training CETL
- 6/8/18 AABIG Conference Librarian Professional Development
- 5/22/18 Special Topic Course Information Session CETL
- 5/18/18 GIL User Group Meeting USG Librarian Professional Development
- 4/27/18 Selection Committee Chair Training Georgia Highlands Human Resources

- 3/14/18 Copyright and Creative Commons Workshop CETL Self-Paced Workshop
- 2/21/18 2/21/18 eCore Certification Course Online Faculty Training
- 11/3/17 Using Free Web Tools to Enhance Learning CETL Webinar
- 10/2/17 Independent Applying the QM Rubric Quality Matters Training